



## FOR IMMEDIATE RELEASE

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### **Addcomp North America earns certification to the requirements of ISO/TS 16949 for quality management systems**

Achievement demonstrates commitment to customer satisfaction for Rochester Hills, Michigan, company

Rochester Hills, Michigan — September 5, 2013 — Addcomp North America Inc. has earned full certification to the requirements of ISO/TS 16949, the automotive-industry standard for quality management and production. The certificate of approval was issued on September 3, 2013, after a two-stage audit of the company's products, its manufacturing processes, and its quality planning. The initial audit was completed in September 2012, and a Letter of Conformance was issued at that time. The final review for certification included a year of the company's manufacturing data. Addcomp North America (ACNA) provides thermoplastic additive solutions and production services to manufacturers, compounders, and converters of thermoplastics in the US, Canada, Mexico, and South America.

#### **One worldwide standard for quality**

Technical Specification 16949 was developed by the International Automotive Task Force (IATF) in order to reconcile the multiple quality system requirements used throughout the supply chain of the global automotive industry. By defining a common language for understanding customer needs and a common approach for suppliers, the standard is designed to improve both product and process quality and to increase buyer confidence in global sourcing.

#### **Ahead of schedule**

Addcomp North America was established in 2008, and its facility in Rochester Hills, Michigan, was opened in December 2009 to house distribution and technical support activities for the products of Addcomp Holland BV. "It was always a goal, having business here, to make the product here," says Louis Martin, the company's director of business development. After establishing its market and installing the production equipment, pilot manufacturing began in December, 2011. Full scale production started in March, 2012.



“Certification is not only evidence of compliance with the technical requirements of the standard,” Martin points out, “it is also an indication of the hard work we’ve done putting all the processes together. Certification validates the commitment to product quality and customer satisfaction that has been part of the company’s vision from the very start.”

“Since we’ve been operating,” adds Martin, “Addcomp North America has improved both the cost structure and the security of supply for our customers. Now all of them — not just our automotive customers — can be assured that we are monitoring and improving our asset utilization to minimize costs. From a quality and cost perspective, our customers are getting the best balance they can get. This is evidence that we are delivering:

- 100% conforming material
- with certification documentation
- and 100% on-time delivery.”

### **Certificate of Approval**

The certificate of approval was issued by Lloyd’s Register Nederland B.V., an authorized auditing agency under the auspices of the IATF. It is valid for a period of three years. The certification indicates approval of the quality management systems of Addcomp North America’s production facility in Rochester Hills, Michigan, and it applies to the design and manufacture of polymer additive systems.

### **About Addcomp**

Addcomp develops and produces additive solutions for manufacturers, compounders, and converters of thermoplastic resins. Addcomp North America Inc. manufactures masterbatch solutions that can improve production processes, lower life-cycle costs, and enhance material or end-product performance. The company also delivers comprehensive technical, logistical, and market support for customers throughout North and South America.

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**Caption:** Manufacturing at the Rochester Hills facility of Addcomp North America Inc. began with pilot operations in December 2011. Full scale production was started in March 2012. Based on a two-stage audit of the company's manufacturing processes, its products, and its quality management systems and a review of 12 months of manufacturing data, Addcomp North America (ACNA) has received a certificate of approval to the standards of ISO/TS 16949. This technical specification was developed by the International Automotive Task Force to standardize quality system requirements throughout the global supply chain of the automotive industry. Certification was issued on September 3, 2013, and is valid for a period of three years.